



Town of Cumberland
290 Tuttle Road
Cumberland, Maine 04021
Phone: (207) 558-9137

Greetings,

Efforts are underway to assist senior residents in the Town of Cumberland to stay healthy and safe during the coronavirus pandemic. During this time, we strongly advise you to practice social distancing and stay in your homes to avoid contact with others.

The Town of Cumberland has developed a Senior Shopping Support Program to assist senior residents who do not have help in obtaining food, medicine, or other essential items. We are working with community volunteers to provide this service once a week on either Tuesday or Wednesday.

Please call 207-558-9137 and leave a message with your name and phone number if you are interested in this service. A Town employee will call you back to walk you through the process step by step. Below you can see the expectations of how this will work.

- Senior residents will purchase Hannaford gift cards in \$50.00 increments through the Town by paying with a credit card. Participants will call the helpline at (207) 558-9137 to leave a message that you have a gift card order. Your call will be returned by a Town employee. The gift card(s) will be provided to your volunteer so they can shop for you.
- Please prepare a shopping list using the following categories: *Dairy, Grains, Produce, Meats, Canned goods, Pet/Cleaning Supplies, Frozen Foods or Personal/Other*. Please indicate which items are a high priority. Please keep your request as simple as possible. Many items are sold out and may not be available. Do not include alcohol or tobacco products on the list. Once your list is complete, call the Shopper Support helpline at (207) 558-9137 and leave a message. A Town employee will call you back during regular office hours so you can relay your list to them.
- Shopping requests must be received by 2:00 PM on Friday each week with delivery on Tuesday or Wednesday the following week.
- A volunteer will pick up your list and your purchased gift card from Town Hall to complete your shopping. Every effort will be made to obtain your desired items. We will try to ensure the same volunteer helps you each time.
- The volunteer will have your phone number so they can make arrangements to drop off your items. Volunteers will be asked not to enter your homes and to keep their distance from you. Your receipt and the gift card with any remaining funds will be left in your shopping bags with your items.
- **If you need help with picking up prescription medicine(s)**, please call (207-558-9137) and leave a message so someone can call you back to schedule a pickup time.

Lastly, should you know of any seniors in the Town of Cumberland that could benefit from this program, please have them call 207-558-9137.

Stay well!