

## **Enjoy the smartest and easiest way to watch television, ever.**

The New Time Warner Cable **NAVIGATOR®**

*Dear Time Warner Cable Subscriber,*

Time Warner Cable is pleased to announce that soon your Digital Cable interactive Programming guide will be upgraded to our new **Navigator On-Screen Guide**.

Over the next few weeks, your current Digital Cable and/or DVR set-top boxes will automatically receive a free software download making your on-screen experience easier and even more user friendly.

### **What are some of the exciting new features?**

The sleek design of the Navigator on-screen guide allows for an appealing look and easier than ever access to channel and program information. Set your favorite channels to appear first in the program guide. Unlock new and enhanced interactive features. Apply better parental controls. Order an on demand show on one set-top box and watch it on any box in your home. You can do it all with the press of a button on your remote control.

### **As easy as A-B-C. The new Navigator Guide makes things easier for you to find.**



Press the **A button** and you'll get direct access to the Program Guide, Favorite Channels, On Demand programming, personalized settings and much more. Use the genre categories along the bottom of the screen guide to view What's On Now, News, Weather, Sports, Kids' programming and HD. And, another new feature is you'll be able to see the percent of DVR space used when you view your recorded show listings.



Search all upcoming shows up to seven days in advance with the **B button**. Move through the days with your remote's "DAY" button, or simply press the number of days out you want to skip to and then press the right arrow key. Plus, you'll even be able to search programming by category, title, or rating. The new on screen keyboard makes searching shows and on demand titles a snap. Also use this button to order On Demand programming.



Press the **C button** to return to previous menus.

Navigate through channels or use our advanced search features to find current and upcoming programs. The Navigator uses the up/down and left/right buttons on your remote control to help you find the shows you want to watch. And, with the Navigator Guide, you'll see the entire description detail on screen!

We know you'll love the enhanced DVR features of the new Navigator. The keyboard title search will save you time when you want to set your DVR to record your favorite shows, even if you don't know when or where they are on! You can even hold the fast forward button down to leap through your DVR recordings in 15 minute intervals to get to the middle of your show fast. And, when you are fast forwarding or rewinding your DVR show, the jump back feature allows you to get to the right starting place in your program.

### **When will I get the new Navigator Guide in my home?**

Over the next few weeks, our team of engineers is working around the clock to automatically upgrade your digital cable and DVR set-top boxes with the new Navigator On-Screen Guide. The software upgrade will occur by set-top box type; so if you have more than one set-top box model in your home, some of your digital cable boxes will be updated sooner than others.

### **What will I need to do to get ready for the upgrade?**

The software upgrade should be seamless to you, other than the guide will look different and have updated features. Your settings should transfer automatically for your parental control, favorite channel listings and DVR recordings. However, we do recommend you check after the upgrade to make sure your settings, especially parental control and DVR recordings, are the way you want them.

For a detailed booklet on the Navigator, please visit our website at:

[www.twcNavigator.com](http://www.twcNavigator.com)

**Special Note to HD Customers using an HDMI cable:** If you own an HDTV and utilize an HDMI cable, you may need to reset your aspect ratio and screen resolution after the download. To do so, follow these instructions:

**If you prefer HD in full screen and non-HD programming to display with left & right borders (Pillar-box), follow these steps:**

- 1) Press [Settings], scroll right to <Display>, scroll up to <Output Resolution>, Select the HD screen resolutions which your HDTV supports (most HDTVs support 720p and 1080i).
- 2) While still in the <Display> menu, scroll up to the <Aspect Ratio> option. This should be set to 16:9.
- 3) While still in the <Display> menu, scroll up to the <Picture Size> option. Set this to <Normal>

**If you'd rather view all programming, HD and non-HD, to display in full screen (stretched non-HD to fill screen, normal size HD), follow these steps:**

- 1) Press [Settings], scroll right to <Display>, scroll up to <Output Resolution>, Select screen resolutions which your HDTV is compatible with (most HDTVs support 480i, 720p, 1080i).
- 2) While still in the <Display> menu, scroll up to the <Aspect Ratio> option. This should be set to 16:9.
- 3) While still in the <Display> menu, scroll up to the <Picture Size> option. Set this to <Stretch>.

We hope you enjoy the new Navigator. To learn more visit [www.twcNavigator.com](http://www.twcNavigator.com)

To receive all services, Digital Cable, remote and lease of a Digital, HD or HD DVR set-top box are required. Some features require a DVR set-top box. Some services are not available to CableCARD™ customers. Not all equipment supports all services. HD DVR is an optional service available for an incremental charge. Incremental charge applies for HD Premium Tier. HDTV set required for HD service. © 2010 Time Warner Cable Inc. All rights reserved. "The Power of You" is a trademark of Time Warner Cable Inc. NAVIGATOR is a registered trademark of Time Warner Cable Inc.